

IT Infrastructure Services for Optimum Performance and Availability



Sandiy provides the experience and expertise you need.

With IT infrastructure becoming the backbone of businesses worldwide, managing IT infrastructure for optimum availability in high performance systems has become critical. Sandiy has deep, broad expertise in managing and maintaining IT infrastructure across diverse system platforms, technologies and customer environments.

We offer a full spectrum of management, consulting and systems integration services to help you maximize value in your infrastructure resources, while optimizing infrastructure performance and cost.

Portfolio of IT Infrastructure Services Infrastructure Management Services Professional Services

Consulting Services

- Architecture and Design
- Enterprise Computing
- Optimization
- Offshorability
- Internetworking
- Security

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Infrastructure Management Services

Custom Services

Client Management Platforms

Onshore GOC

Onsite Delivery



Standard Services

OnTarget Platform

Offshore GOC

Offshore Delivery

Enterprise Computing

- Server
- Storage
- Database
- Middleware
- Messaging
- Directory

Security

- Firewall
- IDS/IPS
- Anti Virus

Networks

- Lan/ Wan
- VPNs
- VoIP
- IP Telephony
- Wireless

End User Computing

- Desktop
- Mobility
- Help Desk

Global Operations Center

Sandiy's China-based onshore Global Operations Center provide you with single, seamless, end-to-end infrastructure and network operations and management support. Remote IT Infrastructure Services are provided seamlessly from one or both locations using Sandiy's industry-leading OnTarget Management Platform.

Quality and Processes

Sandiy's IT Infrastructure practice is certified ISO 20000 and ISO 27001. This verifies that Sandiy deploys the highest level of IT Service Management and Information Security best practices, ensuring a well managed IT environment for our clients. We use ITIL/ITSM-based processes to drive standardization across our services.

Why Sandiy?

Flexible Delivery Model and Pricing Approach Sandiy's flexible delivery model provides the ability for you to choose the optimal blend of onshore, offshore or even co-shore support that best meets your needs. This flexibility provides you the savings of offshore delivery and remote management capability coupled with strong onshore consulting and professional service teams. With flexible SLAs to match your needs, our time tested and proven delivery methods ensure a successful implementation and unparalleled support.

Our flexible pricing attaches tangible features, benefits and pricing to our deliverable services. Productization gives you greater predictability and lets you buy service at "pay-as-you-go", utility based prices.

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Transition Expertise

Sandiy has extensive experience in transitioning large/complex infrastructure support services from customers or third party vendors with minimal disruption to business. Our proven knowledge transfer model and processes minimize impact to ongoing operations.

Delivery and Operational Transparency

Sandiy's proprietary "Two in a Box" approach vests authority and responsibility with the onshore client facing team and the offshore delivery team. Our clearly defined service levels, robust reporting and automatic service level tracking ensure delivery excellence.

Risk Mitigation

With the productization of our services, Sandiy is able to spread development, delivery and system investment costs over multiple customers. This moves the financial risk from you to us. By productizing, we are able to provide consistent, repeatable, scalable service delivery with our best of breed tools and processes. You reduce the risk of runaway costs.

Resource Management and Support

Sandiy people make Sandiy quality happen. We recruit, nurture and retain the top technology specialists required in today's market place.

Start Today

In a time when companies are relentlessly pushing to compete better, move faster and fight harder, Sandiy is the global technology partner with a single-minded passion: Dedicating our systems expertise, industry intelligence and global resources to make your business stronger.

Note:

For detailed information on how you can optimize your IT infrastructure investments with Sandiy, go to <http://www.sandiy.com> or contact sandiy@sandiy.com



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