

Remote Systems Management Services



Sandy Remote Management Service is today's most reliable, effective, efficient way to monitor and manage converged networks, maintain optimum performance and reduce costs.

The increasing challenge of managing converged environments

Realizing the promise of today's converged network environments requires sophisticated management. But you aren't in business to manage complex technologies – you need to stay focused on customer satisfaction, competitive differentiation, innovation and other factors that lead to business success, while at the same time having a network that adds to your competitive advantage.

With Sandiy managing your foundation technology, unified communications or security systems you can:

- Reduce operating costs
- Improve customer service
- Increase network visibility
- Improve operational efficiencies
- Increase business agility with advanced technologies
- Reduce staffing complexities
- Increase productivity of the IT team
- Enhance system security
- Focus on business needs and challenges
- Improve network availability

Foundation Technology • Unified Communications • Security

Sandy is the worldwide leader in networking – from the foundation technology that makes up the network infrastructure, to the latest platforms and applications for unified communications and security. Our Sandiy Remote Management Services monitor and manage complex networks every day, with every possible combination of devices, advanced applications and solutions ... and we do it with unparalleled efficiency and quality.

People, Processes and Tools for peace of mind

Successfully managing complex networks is all about having the right resources – experienced people, proven operational processes and effective management tools. Sandiy Remote Management Services leverage those critical resources to anticipate, identify and resolve network issues and problems quickly and accurately... which gives you peace of mind!

Who's minding the store?

IT Staff vs. Management Software vs.

Sandy Remote Management Services

Consider the alternatives for managing your network:

IT Staff – Do they have all the required expertise and experience? What about the cost?

Management Software – Can software tools possibly deliver real expertise and value? Can it truly support your business objectives? What happens if there is a critical situation or outage?

Sandy Remote Management Services – The best of all worlds. Using a co-management approach, Sandiy is a trusted extension of your IT team. Much more than an outside resource, RMS is an always-on remote presence, providing network monitoring, fault management, configuration support and performance reporting without ever taking control of your network.

Sandy Remote Management Services puts Sandiy – the worldwide leader – right inside your network! Our co-management approach leverages proven Sandiy knowledge, expertise, processes and tools for comprehensive, optimum management of your network.

- 24x7 monitoring and alarm notification for all networked devices, applications, and security events
- End-to-end issues management: generating tickets, troubleshooting, remediation
- Logical MACDs and release management
- Daily configuration management
- Reporting: Fault, Performance, Inventory, Configuration, Security
- Remote Management Services Dashboard with 24-hour access

Learn more - contact us at: 800-988-0120 or sandiy@sandiy.com